The Illinois Hunger Coalition is offering trainings on public benefits programs to advocates, providers, and consumers. From advice navigating local DHS offices to in-depth explorations of evolving SNAP and Medicaid Policy, we can work with you to create a training that fulfills your needs. For example, we offer trainings on:

### Public Benefits – General Overview
- Introduction to SNAP (food stamps)
- Introduction to Medicaid
- Introduction to TANF
- Other Benefits to Be Aware Of

Training can be adapted for staff or consumers.

### Navigating the DHS Process
- The Application Process
- Redeterminations
- Rights and Responsibilities
- Common Challenges

Training can be adapted for staff or consumers.

### SNAP – An Introduction
- What is SNAP?
- Determining Eligibility
- The Application Process
- How IHC Can Be a Resource

Training can be adapted for staff or consumers.

### SNAP – In Depth
- Determining Eligibility
- Calculating Benefit Amount
- Special Populations in SNAP
- Common Issues and Complications
- Policy Updates

Training is intended for advocate and provider staff.

### Medicaid – An Introduction
- What is Medicaid?
- Determining Eligibility
- What is Managed Care?
  - Choosing a Managed Care Plan
  - Consumer Rights
- How IHC Can Be a Resource

Training can be adapted for staff or consumers.

### Medicaid Managed Care – In Depth
- Theories and Implications
- The Enrollment Process
- Types of Plans
- Special Populations
- Plan Accountability
- Issues and Concerns

Training is intended for advocate and provider staff.

For more information, please contact Alison Stevens at astevensihc@gmail.com or 312-629-9580